## **Electronic Acknowledgement Receipt** FES ID: 1127807 Application Number: 10578181 Confirmation Number: 5212 Title of Invention: Products and processes for addressing a customer service issue First Named Inventor: Walker Customer Number: 22927 Filer: Carson C K Fincham/Greg Venuto Filer Authorized By: Carson C K Fincham Attorney Docket Number: 04027 Receipt Date: 26-JUL-2006 Filing Date: Time Stamp: 11:26:42 Application Type: U.S. National Stage under 35 USC 371 International Application Number: Payment information:

## File Listing:

Submitted with Payment

ĺ	Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
	1	Oath or Declaration filed	04-027_DEC_07-26-06.pdf	125305	no	4

no

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/IDO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filling Receipt, in due course.